Amendments to the Specification:

Please replace the paragraph beginning at page 3, line 13 with the following amended paragraph:

A particular protocol applicable to voice browsers appears to be gaining acceptance as an industry standard. Specifically, the Voice eXtensible Markup Language ("VoiceXML") is a markup language developed specifically for voice applications useable over the Web, and is described at www.voicexml.org. VoiceXML defines an audio interface through which users may interact with Web content, similar to the manner in which the Hypertext Markup Language ("HTML") specifies the visual presentation of such content. In this regard VoiceXML includes intrinsic constructs for tasks such as dialogue flow, grammars, call transfers, and embedding audio files.

Please replace the paragraph beginning at page 3, line 21 with the following amended paragraph:

Unfortunately, the VoiceXML standard generally contemplates that VoiceXML-compliant voice browsers interact exclusively with Web content of the VoiceXML format. This has limited the utility of existing VoiceXML-compliant voice browsers, since a relatively small percentage of Web sites include content

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formatted in accordance with VoiceXML. In addition to the large

number of HTML-based Web sites, Web sites serving content

conforming to standards applicable to particular types of user

devices are becoming increasingly prevalent. For example, the

Wireless Markup Language ("WML") of the Wireless Application

Protocol ("WAP") (see, e.g., www.wapforum.org/) provides a

standard for developing content applicable to wireless devices

such as mobile telephones, pagers, and personal digital

assistants. Some lesser-known standards for Web content include

the Handheld Device Markup Language ("HDML"), and the relatively

new Japanese standard Compact HTML.

Please replace the one-lined paragraph at page 12, line 30

with the following amended paragraph:

goto next= ConSeverAddress:port/Filename?URL=ContentAddress&Protocol/

Please replace the one-lined paragraph at page 13, line 20

with the following amended paragraph:

choice next=ConSeverAddress:port/Conversion.jsp?URL=ContentAddress&Protocol/

Please replace the one-lined paragraph at page 13, line 24

with the following amended paragraph:

link next=Conversion.jsp?URL=ContentAddress&Protocol/

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Please replace the two-lined paragraph at page 13, line 30with the following amended paragraph:

submit next= ConSeverAddress:port//Conversion.jsp?URL = ContentAddress&Protocol method=""post"namelist="site protocol

Please replace the one-lined paragraph at page 15, line 26 with the following amended paragraph:

goto next=ConServerAddress:port/email.jsp?=ServerAddress- &Protocol

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